

19 July 2019

Ref: PMP/10

Dear Parent/Carer,

## **Re: ParentMail - a better way of communicating with parents and online payment system**

In the summer holidays we will be rolling out ParentMail including +Pay which will replace sQuid, our cashless service. Please note sQuid will be decommissioned at the end of this academic year.

ParentMail is a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly
- Top up dinner money or pay for schools trips/items in just a few taps
- Complete forms, give consent/permissions and give feedback on surveys
- Keep on top of school meetings and events
- Book parents' evening appointments
- And much, much more!

Registering with ParentMail is very easy. You will be sent either an email and/or text message from ParentMail in the next few weeks. When you receive this please follow the instructions in the message.

- You are able to register for ParentMail as soon as you receive your text / email
- Once registered you will be able to transfer money into your child's account for school meals and other items - **you must do this before the end of August to ensure your child can eat - any money on your existing sQuid account will be transferred. If you have FSM entitlement then you must still register with ParentMail**

Please be assured that ParentMail is registered with the Information Commissioner and **guarantees** that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or iOS smartphone, we highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.



If you need any additional information or assistance, or if you do not hear from ParentMail, please visit the help site for assistance:

<https://www.parentmail.co.uk/help/parenthelp/>

Yours sincerely,

*S. Wallis*

Scott Wallis  
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